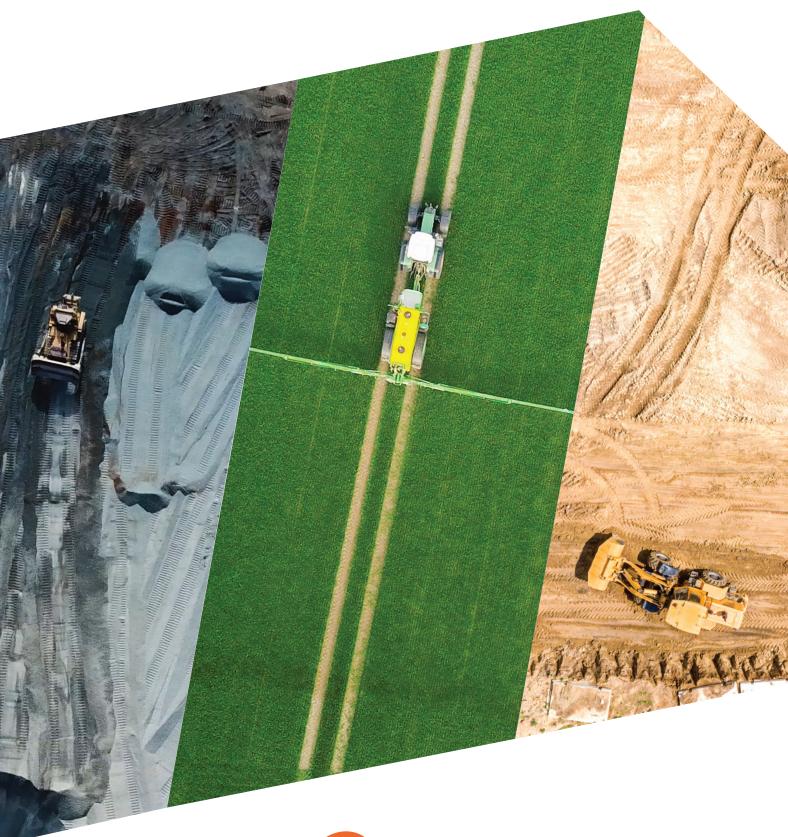


on Agriculture Radial Tires





# Ascenso International Warranty Policy for Agriculture Radial Tires

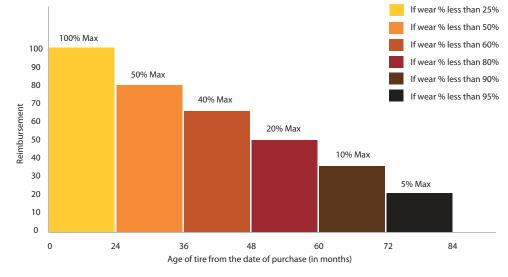
This limited warranty covers ASCENSO branded Agriculture Radial tires that are sold in the USA and Canada Markets, are manufactured on or after April 1, 2020 and meet the following criteria:

- **1.** Tires that bear the name ASCENSO and the complete week codes, molded on the sidewall.
- 2. Products with at least 2 (32nds) of tread remaining.
- **3.** The replacement percentage will be multiplied by the original purchase price of the tire (excluding any taxes or duties) to determine the amount of reimbursement to be applied. Such reimbursement must be applied towards the purchase price of the replacement tire in effect at the time of adjustment.
- **4.** Tires that are not more than 7 years old. The years will be counted from the date of invoice (dealer's invoice to the end user) or from the month of production in case of non-availability of an invoice.
- **5.** Tires that were used strictly in accordance with the recommendations of the applicable vehicle manufacturer and ASCENSO standard maintenance and safety recommendations, in normal agricultural service.
- **6.** Defects established by ASCENSO personnel will only qualify for warranty and it will cease once the tires are repaired.
- **7.** The customer will be responsible for all other charges including taxes, mounting, field service and other charges such as applicable freight.
- **8.** The age of a tire will be determined by a sales invoice showing the date of purchase. If a proof of purchase is not available, the age of a tire will be determined from the date of manufacture, molded on the sidewall.
- **9.** This warranty coverage is for tires used in normal applications and any use outside specifications automatically voids this warranty.
- **10.** All adjusted tires will be disabled, and their week codes will be removed. The customer will be responsible for disposal of the adjusted tires.
- **11.** If a tire in normal agricultural services becomes unserviceable within the time or tread-wear periods shown below, it will be replaced with a comparable new ASCENSO tire according annexure A mentioned below

## **Scope Of Warranty**

### Annexure-A

The limited warranty is available within certain age limits i.e. within certain number of month(s) from production or sale. Any adjustment will be based on the remaining tread depth or services life whichever is less, this warranty policy covers product described under the eligibility criteria.



 $<sup>^{*}</sup>$  If a tire's purchase month or service cannot be accurately determined, then the date of manufacture will beconsidered for replacement

<sup>\*</sup> Agriculture Tires include Tractor Radial, Flotation Radial and Agro Industrial Radials.

<sup>\*</sup> If the tire wear is more than above mentioned for each period, % credit will be calculated on pro-rata basis of the remaining tread depth

# Field Hazard / Stubble Damage Policy

For stubble damage claims, the percentage of allowance will be based on the manufacture's evaluation of the fulfillment of the customer's obligations for stubble damage warranty as set out below. If a Tire running under normal agricultural service becomes completely unserviceable and non-repairable due to field hazard or stubble damage, the Customer will receive a replacement credit towards the purchase of a replacement tire equal to the % shown below:

Period	Tire Tread Depth Remaining	% Credit Allowance
up to 12 months	75 % or more	Up to 75%
up to 24 months	50 % or more	Up to 50%
up to 36 months	25% or more	Up to 25%
No credit allowed after 36 months or less than 25% tread depth remaining		

## Limitations

- **1.** This limited warranty is applicable to the original purchaser and is not assignable to any subsequent owner.
- **2.** Any tire, no matter how well manufactured, may fail in service or become unserviceable due to conditions beyond our control.
- **3.** This limited warranty is under no circumstances a representation that a tire failure cannot occur.
- **4.** No ASCENSO dealer, agent, or representative has the authority to make any representation, promise, or agreement which, in any way, varies, alters or enhances the terms of this warranty.
- **5.** This warranty ceases once the tires are repaired.

## **Failures Not Covered**

#### This warranty does not cover:

No credit allowed after 36 months or less than 25% tread depth remaining

- **1.** Damage resulting from misuse, improper mounting, misapplication, use of non-approved rims, improper inflation, improper repair, overloading, running on a flat tire, misalignment or imbalance of wheels/rims, defective brakes or shock absorbers, abuse, wilful damage, oil, chemical reaction, fire or other externally-generated heat, use of studs, water or other materials trapped inside the tire.
- 2. Claims for irregular or rapid tread-wear
- **3.** Full service rendered, repaired or retread tires
- 4. Any modifications to the tire (like added buttress shoulders, retreading, regrooving)

Any material added to the tire (like tire fill, sealer, balancer) is not covered by this limited warranty and will not



#### Disclaimer & right to change the policy

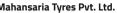
When detailed information and/or decisions are required in order to implement/ interpret this policy, Ascenso can add and/or change such detailed information and/or decisions to this policy as "conditions" at any time. Ascenso reserves the right to change policy term and conditions from time to time at its sole direction.



Our philosophy to conserve and protect natural resources for future generations through environmental stewardship







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